



Bid Number: GEM/2022/B/2845774

Dated: 12-12-2022

**Bid Document**

<b>Bid Details</b>	
<b>Bid End Date/Time</b>	26-12-2022 18:00:00
<b>Bid Opening Date/Time</b>	26-12-2022 18:30:00
<b>Bid Offer Validity (From End Date)</b>	90 (Days)
<b>Ministry/State Name</b>	Ministry Of Health And Family Welfare
<b>Department Name</b>	Department Of Health And Family Welfare
<b>Organisation Name</b>	All India Institute Of Medical Sciences (aiims)
<b>Office Name</b>	Bhopal
<b>Item Category</b>	Healthcare Sanitation Service
<b>Contract Period</b>	2 Year(s)
<b>Minimum Average Annual Turnover of the bidder (For 3 Years)</b>	3000 Lakh (s)
<b>Years of Past Experience Required for same/similar service</b>	3 Year (s)
<b>Past Experience of Similar Services required</b>	Yes
<b>MSE Exemption for Years Of Experience and Turnover</b>	Yes
<b>Startup Exemption for Years Of Experience and Turnover</b>	Yes
<b>Document required from seller</b>	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
<b>Bid to RA enabled</b>	No
<b>Type of Bid</b>	Two Packet Bid
<b>Time allowed for Technical Clarifications during technical evaluation</b>	4 Days
<b>Estimated Bid Value</b>	349510290.7
<b>Evaluation Method</b>	Total value wise evaluation

**EMD Detail**

Advisory Bank	Bank Of Baroda
EMD Amount	6990205

## ePBG Detail

Advisory Bank	Bank Of Baroda
ePBG Percentage(%)	3.00
Duration of ePBG required (Months).	27

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

### Beneficiary:

Executive Director AIIMS Bhopal  
Bhopal, Department of Health and Family Welfare, All India Institute of Medical Sciences (AIIMS), Ministry of Health and Family Welfare  
(Executive Director Aiism Bhopal)

### Splitting

Bid splitting not applied.

### MSE Purchase Preference

MSE Purchase Preference	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
5. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

7. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

**Excel Upload Required:**

Financial Bid Quot format - [1670843656.xlsx](#)

**Additional Qualification/Data Required**

**Additional Scope of Work and Size of Areas to be Serviced:**[1670842408.pdf](#)

**Additional Machinery and Cleaning Agent Requirements (If any on a Monthly Basis):**[1670842436.pdf](#)

**This Bid is based on Least Cost Method Based Evaluation (LCS). The technical qualification parameters are:-**

Parameter Name	Max Marks	Min Marks	Evaluation Document	Seller Document Required
As per document attached here with on the basis of technical marking/scoring and evaluation would be done	100	60	<a href="#">View file</a>	Yes

Total Minimum Passing Technical Marks: 60

**Pre Bid Detail(s)**

Pre-Bid Date and Time	Pre-Bid Venue
19-12-2022 15:00:00	Office of the DDA, Sardar Vallabh Bhai Patel Bhawan, 1st Floor, AIIMS Bhopal 462020

**Healthcare Sanitation Service ( 665 )**

**Technical Specifications**

Specification	Values
<b>Core</b>	
Category of Resource	Sanitary Attendant
Number Of Working Days in Week	6
Cleaning Cycle	Daily
Frequency of Cleaning(per day)	As per uploaded scope of work and Annexure B

Specification	Values
Machinery and Cleaning Agents	Customised List
Cost Consumable/Equipments	Consumables and equipment to be provided by the Service Provider (cost to be included by the service provider in his offered price)
<b>Addon(s)</b>	
Garbage Lifting and Disposal required	Yes

### Additional Specification Documents

### Consignees/Reporting Officer

S.No.	Consignee/Reporting Officer	Address	Number of Resources	Additional Requirement
1	Mayank Dixit	462020,3rd Floor, Hospital Building Saket Nagar, AIIMS Bhopal	665	<ul style="list-style-type: none"> <li>Monthly Volume of Garbage (In Tons) : 1.7</li> <li>Minimum Wage Per Month (Including ESI,PF,ELDI, PF Admin Charge, and relieving charges if applicable) in INR Inclusive of GST : 20499.13</li> </ul>

### Healthcare Sanitation Service ( 15 )

#### Technical Specifications

Specification	Values
<b>Core</b>	
Category of Resource	Equipment Operators
Number Of Working Days in Week	6
Cleaning Cycle	Daily
Frequency of Cleaning(per day)	As per uploaded scope of work and Annexure B
Machinery and Cleaning Agents	Customised List
Cost Consumable/Equipments	Consumables and equipment to be provided by the Service Provider (cost to be included by the service provider in his offered price)

Specification	Values
<b>Addon(s)</b>	
Garbage Lifting and Disposal required	Yes

### Additional Specification Documents

### Consignees/Reporting Officer

S.No.	Consignee/Reporting Officer	Address	Number of Resources	Additional Requirement
1	Mayank Dixit	462020,3rd Floor, Hospital Building Saket Nagar, AIIMS Bhopal	15	<ul style="list-style-type: none"> <li>Monthly Volume of Garbage (In Tons) : 1.7</li> <li>Minimum Wage Per Month (Including ESI,PF,ELDI, PF Admin Charge, and relieving charges if applicable) in INR Inclusive of GST : 22868.43</li> </ul>

### Healthcare Sanitation Service ( 3 )

#### Technical Specifications

Specification	Values
<b>Core</b>	
Category of Resource	Store Keeper
Number Of Working Days in Week	6
Cleaning Cycle	Daily
Frequency of Cleaning(per day)	As per uploaded scope of work and Annexure B
Machinery and Cleaning Agents	Customised List
Cost Consumable/Equipments	Consumables and equipment to be provided by the Service Provider (cost to be included by the service provider in his offered price)
<b>Addon(s)</b>	
Garbage Lifting and Disposal required	Yes

**Additional Specification Documents****Consignees/Reporting Officer**

S.No.	Consignee/Reporting Officer	Address	Number of Resources	Additional Requirement
1	Mayank Dixit	462020,3rd Floor, Hospital Building Saket Nagar, AIIMS Bhopal	3	<ul style="list-style-type: none"><li>• Monthly Volume of Garbage (In Tons) : 1.7</li><li>• Minimum Wage Per Month (Including ESI,PF,ELDI, PF Admin Charge, and relieving charges if applicable) in INR Inclusive of GST : 26515.9</li></ul>

**Healthcare Sanitation Service ( 14 )****Technical Specifications**

Specification	Values
<b>Core</b>	
Category of Resource	Sanitary Supervisor
Number Of Working Days in Week	6
Cleaning Cycle	Daily
Frequency of Cleaning(per day)	As per uploaded scope of work and Annexure B
Machinery and Cleaning Agents	Customised List
Cost Consumable/Equipments	Consumables and equipment to be provided by the Service Provider (cost to be included by the service provider in his offered price)
<b>Addon(s)</b>	
Garbage Lifting and Disposal required	Yes

**Additional Specification Documents****Consignees/Reporting Officer**

S.No.	Consignee/Reporting Officer	Address	Number of Resources	Additional Requirement
1	Mayank Dixit	462020,3rd Floor, Hospital Building Saket Nagar, AIIMS Bhopal	14	<ul style="list-style-type: none"> <li>• Monthly Volume of Garbage (In Tons) : 1.7</li> <li>• Minimum Wage Per Month (Including ESI,PF,ELDI, PF Admin Charge, and relieving charges if applicable) in INR Inclusive of GST : 26515.9</li> </ul>

### Healthcare Sanitation Service ( 6 )

#### Technical Specifications

Specification	Values
<b>Core</b>	
Category of Resource	Plumber
Number Of Working Days in Week	6
Cleaning Cycle	Daily
Frequency of Cleaning(per day)	As per uploaded scope of work and Annexure B
Machinery and Cleaning Agents	Customised List
Cost Consumable/Equipments	Consumables and equipment to be provided by the Service Provider (cost to be included by the service provider in his offered price)
<b>Addon(s)</b>	
Garbage Lifting and Disposal required	Yes

#### Additional Specification Documents

#### Consignees/Reporting Officer

S.No.	Consignee/Reporting Officer	Address	Number of Resources	Additional Requirement
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S.No.	Consignee/Reporting Officer	Address	Number of Resources	Additional Requirement
1	Mayank Dixit	462020,3rd Floor, Hospital Building Saket Nagar, AIIMS Bhopal	6	<ul style="list-style-type: none"> <li>• Monthly Volume of Garbage (In Tons) : 1.7</li> <li>• Minimum Wage Per Month (Including ESI,PF,ELDI, PF Admin Charge, and relieving charges if applicable) in INR Inclusive of GST : 22868.43</li> </ul>

## Buyer Added Bid Specific Terms and Conditions

1. Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.
2. If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.
3. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 50 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 50% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

4. **Generic**

Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. [Click here to view the file](#)

5. **Service & Support**

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

6. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

7. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

8. **Forms of EMD and PBG**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of Executive Director AIIMS Bhopal payable at Bhopal. Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

9. **Forms of EMD and PBG**



Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of Executive Director AIIMS Bhopal payable at Bhopal. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

#### 10. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

1. As required in bid document all certificates must be uploaded with bid document.
2. Undertaking of acceptance of term and condition mentioned in scope of work with additional term and condition must be submitted .
3. Gem Contract initially is for 2 year it may be extended for further one more year after satisfactory performance, with mutual agreement of both parties and as per competent authority.

#### 11. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

#### 12. **Buyer Added Bid Specific Scope Of Work(SOW)**

Text Clause(s)

Scope of work mentioned in the (Annexure A to J) of uploaded document in the Bid

#### 13. **Buyer Added Bid Specific Scope Of Work(SOW)**

File Attachment [Click here to view the file.](#)

#### 14. **Payment**

**PAYMENT OF SALARIES AND WAGES:** Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

## **Disclaimer**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

This Bid is governed by the [General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---Thank You---**