



ALL INDIA INSTITUTE OF MEDICAL SCIENCES (AIIMS) BHOPAL
Saket Nagar, Bhopal-462020 (Madhya Pradesh) India
 Website : www.aiimsbhopal.edu.in

Tender No. 166: AIIMS/Bhopal/ Admin/Security Services/2014-15 dated 10.11.2014

**Clarification to the Queries raised during the Pre-Bid Meeting by the
 Prospective Bidders on 20th November 2014**

Extended date for submission of bid: 18th December 2014'.

S. No	Query No.	Query	Response
Central Investigation & Security Services Ltd.			
1.	1.	For 10% Ex-Servicemen – Is it mandatory? If so, rate as per DGR or any other basis.	Yes, it is mandatory according to para 27 of GCT (pg 11 of 28) Statutory payments will be paid as per Director General Rehabilitation Settlement, New Delhi under Ministry of Defence.
2.	2.	Registered Branch Office – Is it to be obtained after at Bhopal awarding Contract or otherwise.	As per condition stipulated in Tender Document Security agency's registered branch office is required at Bhopal. However, any bidder which doesn't fulfill this criteria at present is required to open its branch office at Bhopal within 15 days of Award of work. The address of registered office with name of contact person and cell number is intimated in writing.
3.	3.	How many female SG is required out of 120 SG?	Approx. 15 to 20% female security guards for the female ward of IPD & taking care of the female patients of OPD.
4.	4.	What is the exact area in which the hospital is situated?	Hospital - AIIMS premises is spread over 154 acres of land at Saket Nagar, Bhopal.
5.	5.	Page No. 5 para a,b,c needs clarification like what percentage is to be added. Whether 80% total billing or total strength?	It relates to the total amount of billing and not the strength of manpower provided. No percentage is to be added.
6.	6.	Provision of % of OT.	No provision exists in the tender document.
Intelligence Security of India			
7.	1.	Clear the total cost of work/ Estimate cost in Tender Firm.	Estimated cost of the work to put on the tender is 3 crores only.
8.	2.	Clear the deployment of Ex-	10% deployment of Ex-servicemen is mandatory

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		Servicemen & circular guards/ supervisors in tender Firm.	according to para 27 of GCT (pg 11 of 28) Preference will be given to supervisors belonging to the Ex-servicemen category.
9.	3.	Please clear whether proprietorship Firm is eligible to participate in this tender or not?	Yes, proprietorship Firm is also eligible for submission of tender documents.
10.	4.	As per page No. 5 of Tender documents point No. 2 neither it is compulsory for participant that he has Registered/ Branch office in Bhopal till/ before Tender due date.	Tenderer should open the office at Bhopal within 15 days from the date of issue of Notification Award of Contract failing which NOA will stand terminated. The address of registered office with name of contact person and cell number is intimated in writing.
BAAZ Security Services			
11.	1.	Costing of Ex-Servicemen – Rates need to be defined. How will it be put in the Financial bid?	Costing of Ex-Servicemen will depend upon the rates decided by the Director General Rehabilitation Settlement, New Delhi under Ministry of Defence. It can be shown separately either below or above the security guards other than the ex-servicemen. The payments to the security guards and supervisors under semi-skilled and skilled category adhering to the rates prescribed by Dy. Chief Labour Commissioner (Central), Jabalpur vide order no J/92/1/2014/ES/111 dated 7.7.14 and amendment therein from time to time.
12.	2.	Total cost of work to satisfy Para 4 (pg 5 of 28)	Estimated cost of the work to put on the tender is 3 crores only and similar experience of work as per sub-para a,b,c of para 4.
13.	3.	No. of whistles - given 132, Designated manpower 120+3=123	Total number of whistles required is 123 including supervisor (3 whistles) but 10% of whistles is to be kept ready in case of loss/ misplacement of whistles during duty hours so that they can be provided.
14.	4.	Para 7 of page 5 of 28 needs clarification.	The bidder should have a license for security services under contract labour (R&A Act 1970) upto 31.3.15 and is required it may be renewed again under the order of the competent authority otherwise the bidder has to apply for a fresh licence by labour contract (R&A Act 1970) for providing security services for AIIMS Bhopal.
Worldwide Security Organisation			
15.	1.	Will 0% service charge be entertained?	No minimum charges have been prescribed. You are free to quote service charges from 0% onwards.
16.	2.	Supervisor skilled or highly skilled?	Skilled category.
17.	3.	Quantity of Ex-servicemen?	10% deployment of Ex-servicemen is mandatory according to para 27 of GCT (pg 11 of 28)
Bharat Security Services & Workers Contractor			
18.	1.	Clear the Total Tender Cost/ Estimate cost in Tender Form, so	Amount put to tender was Rs. 3 crores and you can act as per sub-para a,b,c of para 4.

		that we make comparison of our experience in turn over for last 03 yrs.	
19.	2.	Clear the deployment of Ex-servicemen & Civilian guards/ Supervisors in Nos. in Tender form in 10% Ratio.	10% deployment of Ex-servicemen is mandatory according to para 27 of GCT (pg 11 of 28)
20.	3.	Clear the other allowances & other statutory charges like HRA, Bonus, Graduates & others.	The pay and statutory allowances as fixed by the Dy. Chief Labour Commissioner (Central), Jabalpur is payable.
Bombay Intelligence Security (India) Ltd			
21.	1.	What is the annual estimated cost of the tender to determine the value equal to 80%, 60% or 40% of similar work	Estimated cost of the work to put on the tender is 3 crores only and similar experience of work as per sub-para a,b,c of para 4.
22.	2.	Annexure E – Security should be under Semi-skilled Category instead of unskilled category as per Central Govt. – Notification.	Security guard will be semi-skilled and the supervisors will be under the skilled category.
23.	3.	Penalty on whistles should be on 123 Nos. instead of 132 Nos.	Penalty will be on 123 whistles.
24.	4.	Page No. 11 – point no. 27 (deployment of 10% Ex-serviceman) The rates of Ex-servicemen should be as per DGR. Rates, hence the format of Financial Bid to be modified accordingly.	Yes, it is mandatory according to para 27 of GCT (pg 11 of 28) Statutory payments will be paid as per Director General Rehabilitation Settlement, New Delhi under Ministry of Defence.
25.	5.	Payment Conditions of the Bill to be cleared.	Within reasonable time.

Sanjay Singh Chauhan
Administrative Officer
AIIMS Bhopal