



PRE BID CLARIFICATION

Dated: 08.02.2016

Queries received against Tender No.: 224 AIIMS Bhopal/HC/Catering Service Hostel No. 1 & 2/2015-16/01 Dated 09.12.2015 for Notice Inviting Tender for Selection of Catering Service Agency for Providing The Catering Services at Hostel No. 1 & 2 of AIIMS Bhopal are clarified as below:-

S. No	Query	Clarification
1.	M/s SAI Hospitality, Rajasthan	
1.	Page no 3. You're asking for Municipal License but we are only the mess provider and Municipal license is not for mess. Please be clear.	The M.P. Shop & Establishment Act 1958 and Nagar Palika Nigam Adhiniyam 1956 are applicable. The certificate under both Acts are essential requirement.
2.	Registration certificate from Regional Labor Commissioner (Central) Bhopal, but we are from Rajasthan. we have Rajasthan's certificate	For the present the certificate of Rajasthan can be enclosed but however if NoA is awarded registration certificate of RLC Bhopal will have to be submitted within one month.
3.	The number 8350705231 you provided for clarification of something is continuously on the hold line. provide us with an alternate number.	Alternative contact number is 09754930610.
4.	Please tell us the total number of boys and girls.	Total number is 530 including both i.e. Boys & Girls, which may increase in future.
5.	Quoted price should be inclusive of all taxes and duties or you need it to quoted separately?	Proforma of Financial Bid is self contained.
6.	What about rent, water and electricity?	Provisional rates are as under :- (i) Rent - @Rs. 1,000/- (One Thousand) only per month per Hostel. (ii) Water charge – Rs. 500/- (Five Hundred) only per month per Hostel. (iii) Electricity Charge – As per tariff prescribed by the MPERC time to time per Hostel. This will include dining hall and kitchen both.
7.	Shop license you're asking is been issued from Rajasthan shop and commercial department and called Shop Act which we have already and its been not issued by nagar nigam Bhopal.	For the present, available registration be enclosed subject to registration at Bhopal within one month if the contract is awarded.

2.	M/s L R Projects, Bhopal	
S. No	Query	Clarification
1.	With reference to item no 3 terms and conditions (general) it is mentioned in at sr. no. 2 (b) that the tender should have an average annual turnover of Rs. 1,00,00,000(Rs. One crore only) We earnestly feel that this criteria sets a very high turnover requirement which is not rationally relevant and appropriate to the volume of turnover which is desired to be met in your tender. The annual turnover does not have a capacity reflection importance in matters of hostel canteens. We feel that the subject turnover of criteria of around Rs. 50,00,000 (Rs. Fifty Lakhs) should be adequate as it gives enough indication of the financial as well as management ability perspective.	Annual turnover worked out is based on number of students and average monthly charges hence turnover required is reasonable.



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3. M/s Taste of India, Bhopal		
S. No	Query	Clarification
	We (Taste Of India) are doing the catering services of AIIMS Boys Hostel, Girls hostel, Girls nursing hostel since 2012. As per the new mess catering tender document new rule no 19, page no 13 of (rules pertaining to the daily functions at the hostel)	
1	The rates quoted in the tender are on yearly contract basis, it cannot be compared and adjusted with a single party rates.	The relevant clause 19 shall be corrected to read as under: In case a special event is organised in AIIMS campus outside the Hostel mess and food is served by outside Agency (Caterer) the participant students will get a proportionate discount on monthly charges.
2	If the food from other caterer or restaurant is allowed in the mess we are at any time in high risk of food poisoning.	Clause has been revised as above.
3	There will be a practice of unauthorized agencies giving out food on regular bulk basis in which case, it will again make AIIMS management liable for the health of students.	Such practice will not be allowed.
4	In the event of outside parties being allowed in the mess it will create an atmosphere of infightings amongst students because of the large no of students present. Groupism and indiscipline will be seen creating chaos.	Clause has been revised as above.
5	A group of students may be (20/30/50) can all of a sudden decide over organizing a party at the last minute of any lunch or dinner any day, which will again give rise to food waste, extra financial loss to the caterer which will become a common practice, hence giving rise to food quality deterioration.	Caterer can place a notice Board in this behalf for general information of the students. Students not giving 24hrs. Advance intimation will not be given any relaxation in charges.
6	Point no 19 defeats the whole purpose of yearly food contract and is never included in catering rules of any government catering since it is controversial.	Clause has been revised as above.
7	In the page no 19 (General structure of menu) In dinner it shows, {one unlimited curry/non veg curry} which means that everyday nonveg has to be served if the students decide, which is not clear whether it is to be served once in a week or daily, as it is mentioned below in the case of the next point that is {south Indian /chinese should be served once in a week } very clearly. Sir, these rules need to be amended before the tender process so that the mess catering moves on smoothly and effectively in future, thanks and hoping for a righteous decision as early as possible.	Non-veg is to be served twice a week on fixed days either in lunch or dinner

Admin Officer