



ALL INDIA INSTITUTE OF MEDICAL SCIENCES BHOPAL
Saket Nagar Bhopal M.P. – 462020
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Dispatch: 44968
MSO/AIIMS BPL...../.....
Dated: 20/3/2020

Circular

Subject: Curtailment of outpatient services amid COVID 19 preparedness at AIIMS Bhopal reg.

The following measures have been initiated in OPD services as part of COVID 19 preparedness-

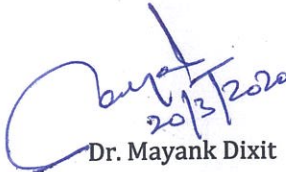
- 1) OPD registration area is designated as "Ambulatory Emergent Care" (AEC).
- 2) Only ambulatory patients will be allowed to enter the hospital building. Only one accompanying attendant will be allowed with children, pregnant women, infant & elderly patients. Security services has been briefed about it implementation under the supervision of MSSO I/c OPD.
- 3) Screening of patient will be conducted in registration area by medical Doctors of Screening team at OPD for all Specialties. Investigation will not be advised from screening area.
- 4) Screening will start at 8:00 am along with AEC registration. AEC will function till 2.00 PM.
- 5) All non- emergent therapeutic & diagnostic services on OPD basis will be curtailed and Departments have to decide about the level of curtailment.
- 6) All speciality departments are advised to not to order any non- emergent investigation on OPD basis & to advise longer (follow-up) durations for follow up patients.
- 7) All fresh OPD appointments will be discontinued will effect from 23.03.2020.

The following measure/initiatives will continue till 30 Apr.2020 or till further orders.

This is issued with approval of Director AIIMS Bhopal.

Detailed plan is enclosed as Annexure.

Enclosure: Detailed Plan.


Dr. Mayank Dixit

Dy. Medical Superintendent

Copy To:

- Director through PPS-
- MS
- DDA
- All Deans
- All HODs
- I/c IT – for circulation on Info mail.
- File.

} for kind information please.

Plan to be followed in outpatient areas in view of COVID-19 situation with immediate effect

In view of the COVID-19 situation and in order to prevent the community spread of the pandemic the following steps are to be taken from tomorrow morning:

- a) Outpatient area will function as “Ambulatory Emergent Care (AEC)” All non-emergent outpatient services will be curtailed.
- b) All patients with acute respiratory symptoms (cough, cold and fever) will be diverted to COVID-19 screening and holding area in AYUSH building. This will be ensured with the assistance of security personnel at various entry gates.
- c) Only those ambulatory patients who have a non-respiratory symptom will be allowed in the Registration hall premises. Only one accompanying person for such ambulatory patients will be permitted in case of infants, Children, Pregnant women, Infirm and elderly individuals. Non-ambulatory acutely ill patients will be managed in Emergency area.
- d) Screening will be done at the registration counter itself by a medical doctor, who will evaluate symptoms to identify level of care required. Patients who need only symptomatic treatment will be managed at this level and patients requiring physical examination will be evaluated in the CFM screening area. Specialist consultation will be offered for all emergent situations, and such patients will be referred to respective OPDs in the hospital building by screening team.
- e) This screening team will initiate work at 8.00 AM at the same time as the registration for AEC. This screening team will operate from the cubicles of the registration counter itself, maintaining one meter distance and will work under supervision of Department of CFM.
- f) All speciality consultations will be provided between 09.00 AM to 02.00 PM. Emergency services will be available on round the clock basis.
- g) Non-emergent services such as Dietary consultations, Pre-operative assessment, Refraction, Pain clinic, Speciality clinics etc would be curtailed. It is decided that respective department heads will identify and curtail non-emergent services.
- h) Following Investigations of patients who need AEC will be curtailed:
 - a. Any Chest radiographs in patients who require OPD care
 - b. Any blood investigations as part of routine health check ups
 - c. Any investigations required for medical fitness
 - d. Any non-emergent investigations which has no bearing on immediate health conditions.
- i) Clinically stable patients with chronic conditions will normally be advised continuation of their previous therapies. All patients with non-emergent conditions will be advised to preferably seek primary care closer to their place of residence. All patients will be explained need for restricting travel and staying at home so as to curb the community spread. Cooperation of all Departments is requested in preventing the community spread of COVID-19 infection.


20/03/2020

Dr Rajnish Joshi
Chairperson, Corona Virus Preparedness Committee